

SCHEHERAZADE READS

LOVE, RELATIONSHIP, TWIN FLAME & PAST LIFE READINGS

SCHEHERAZADEREADS@GMAIL.COM · @SCHEHERAZADE_READS

PRIVACY POLICY

Information I Collect

1. If you are ordering a reading

To enable me to fulfil your order you must provide me with certain information (which you either provided to me or authorised Etsy to provide to me), such as your name, email address, postal address, payment information, and the details of the product that you're ordering. You may also choose to provide me with additional personal information if you contact me directly.

2. If you use my website contact form

In order to answer your query, the form requests a name, email address, and details of your query. None of the fields are mandatory.

Why I Need Your Information and How I Use It

I rely on a number of legal bases to collect, use, and share your information, including:

1. As needed to provide my services, such as when I use your information to fulfil your order, to settle disputes, or to provide customer support

2. When you have provided your affirmative consent, which you may revoke at any time

3. If necessary to comply with a legal obligation or court order or in connection with a legal claim, such as retaining information about your purchases if required by tax law; and as necessary for the purpose of my legitimate interests, if those legitimate interests are not overridden by your rights or interests, such as 1) providing and improving my services. I use your information to provide the services you requested and in my legitimate interest to improve my services; and 2) Compliance with the Etsy Seller Policy and Terms of Use. I use your information as necessary to comply with my obligations under the Etsy Seller Policy and Terms of Use.

Information Sharing and Disclosure

Information about my customers is important to my business. I share your personal information for very limited reasons and in limited circumstances, as follows:

1. Etsy. I share information with Etsy as necessary to provide you my services and comply with my obligations under both the Etsy Seller Policy and Etsy Terms of Use.

2. Compliance with laws. I may collect, use, retain, and share your information if I have a good faith belief that it is reasonably necessary to: (a) respond to legal process or to government requests; (b) enforce my agreements, terms and policies; (c) prevent, investigate, and address fraud and other illegal activity, security, or technical issues; or (d) protect the rights, property, and safety of my customers, or others.

Data Retention

I retain your personal information only for as long as necessary to provide you with my services and as otherwise described in my Privacy Policy. However, I may also be required to retain this information to comply with my legal and regulatory obligations, to resolve disputes, and to enforce my agreements.